

S73 100 (ivr vrs! voice adj response) and ((((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro)) (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) ((generat\$7 creat\$7 edit\$7) near2 ((defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified) near2 (function operation macro))) ("704"/\$.CCLS. and ((defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified) near2 (function operation macro) and ((generat\$7 creat\$7 edit\$7) near2 (profile personal))))) US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 08:55

S75 96 (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)).ti,ab. and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 08:56

S87 35 (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) and (ivr vrs! voice adj response speech voice spoken).ti,ab. US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 08:56

S79 19 (ivr vrs! voice adj response) and (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 08:57

S78 0 (ivr vrs! voice adj response) and (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)).ti,ab. and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 08:58

S81 20 (profile).ti,ab. and (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 08:59

S84 39 ((present\$4 display\$4 show\$4) near2 ((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 08:59

S89 127 (ivr vrs! (speech voice spoken) adj (response interface)) and ((((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro)) (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) ((generat\$7 creat\$7 edit\$7) near2 ((defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified) near2 (function operation macro))) ("704"/\$.CCLS. and ((defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified) near2 (function operation macro) and ((generat\$7 creat\$7 edit\$7) near2 (profile personal))))) US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 09:06

S90 22 (ivr vrs! (speech voice spoken) adj (response interface)) and (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 09:11

S100 6 "20020099456" "20020124115" "\$0027685.7"\$ "\$0126200.5"\$ (MCLEAN-A\$ and PORTMAN-M\$).in. US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 09:16

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S94 6 (ivr vrs! (speech voice spoken) adj (response interface)) and (profile) and (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 09:21

S95 2 (ivr vrs! (speech voice spoken) adj (response interface)) and ((present\$4 display\$4 show\$4) near2 ((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 09:23

S101 40 (ivr vrs! (speech voice spoken) adj (response interface)) near2 ((gui graphical window visual) adj (response interface)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 09:27

S106 106 microsoft\$.asn. and (ivr vrs! (speech voice spoken) adj2 (response interface)) and ((gui graphical window visual) adj2 (response interface)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 09:30

S107 85 (ivr vrs! (speech voice spoken) adj2 (response interface)) and ((gui graphical window visual) adj2 (response interface)) and ((((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro)) (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)) ((generat\$7 creat\$7 edit\$7) near2 ((defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified) near2 (function operation macro))) ("704"/\$.CCLS. and ((defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified) near2 (function operation macro) and ((generat\$7 creat\$7 edit\$7) near2 (profile personal))))) US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 09:49

S92 0 (ivr vrs! (speech voice spoken) adj (response interface)) and (((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) near2 (function operation macro command)).ti.ab. and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 10:05

S110 7 (ivr vrs! (speech voice spoken) near2 (response respond\$4 interface)) and (((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed specifiabl\$1 specif\$7)) near2 (function operation macro command)).ti.ab. and ((edit\$7 modif\$7 revis\$7 customi\$7) near4 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 10:11

S116 209 (ivr vrs! (speech voice spoken) adj2 (response interface)) and (((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed specifiabl\$1 specif\$7)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near4 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 10:26

S113 142 (ivr vrs! (speech voice spoken) adj2 (response interface)) and ((gui graphical window visual) adj2 (response interface)) and (((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed specifiabl\$1 specif\$7)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near4 (function operation macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 10:42

S127 4 (ivr vrs! (speech voice spoken) adj2 (response interface)) and ((gui graphical window visual) adj2 (response interface)) near64 slot US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 10:44

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S128 18 slot near64 (ivr vrs! (speech voice spoken) adj2 (response interface)) and ((gui graphical window visual) adj2 (response interface)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 10:46

S129 53 slot near64 (ivr vrs! (speech voice spoken) adj2 (response interface)) and ((gui graphical window visual)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 10:48

S133 44 (ivr vrs! (speech voice spoken) adj2 (response interface)) and ((gui graphical window visual)) near4 slot US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/18 10:54

S135 30 (ittycheriah-a\$ and maes-s\$).in. US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:17

S136 23 (ittycheriah-a\$ or maes-s\$).in. and customized US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:20

S137 68 (ittycheriah-a\$ or maes-s\$).in. and custom\$ US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:21

S138 96 (ittycheriah-a\$ or maes-s\$ Kanevsky-D\$).in. and custom\$ US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:25

S141 99 (ittycheriah\$ or maes\$ or Kanevsky\$) and customized and @ad < "19990713" US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:27

S142 90 "5563988" "5452397" US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:33

S54 8 "704"/\$.CCLS. and ((((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) with (menu hierarchy tree)) and ((customer client caller user) adj (defined customi\$1abl\$1 customi\$1ed specifiabl\$1 specified)) with (function operation macro))) US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:38

S115 132 (ivr vrs! (speech voice spoken) near2 (response respond\$4 interface)) and ((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed specifiabl\$1 specif\$7)) near2 (function operation macro command)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (macro command value parameter)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:39

S148 67 (ivr vrs! (speech voice spoken) near2 (response respond\$4 interface)) and ((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed specifiabl\$1 specif\$7)) near4 (status summary)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near2 (status summary information parameters quantities)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:47

S150 97 (ivr vrs! (speech voice spoken) near2 (response respond\$4 interface)) and ((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed specifiabl\$1 specif\$7)) near4 (status summary)) and ((edit\$7 modif\$7 revis\$7 customi\$7) near4 (status summary information parameters quantities)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 07:58

S151 122 (ivr vrs! (speech voice spoken) near2 (response respond\$4 interface)) and ((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed specifiabl\$1 specif\$7)) near2 (status summary)) and ((edit\$7 modif\$7 revis\$7 customi\$7 specif\$7 select\$7) near2 (status summary information parameters quantities)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 08:03

S155 135 (ivr vrs! (speech voice spoken) near2 (response respond\$4 interface)) and ((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed)) near2 (menu list)) and ((edit\$7 modif\$7 revis\$7 customi\$7 specif\$7) near2 (menu list)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 08:17

S156 35 (ivr vrs! (speech voice spoken) near2 (response respond\$4 interface)) and ((customer client caller user) near2 (defin\$4 customi\$1abl\$1 customi\$1ed)) near2 (vocabulary dictionary lexicon grammar)) and ((edit\$7 modif\$7 revis\$7 customi\$7 specif\$7) near2 (vocabulary dictionary lexicon grammar)) US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB 2007/01/19 08:18

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